



Message from the CEO – Bernice Smith

24th March 2020

We are all facing a unique situation in 2020 with the Coronavirus (COVID-19) affecting over 100 countries including Australia. As a result, a Pandemic was formally announced in March 2020 by the World Health Organisation (WHO).

In response to government public health announcements, Goldbridge Rehabilitation Services (Goldbridge) is incorporating new changes to assist to slow the impact of this virus. Goldbridge will continue to offer services and remains open to support our residents and clients.

Please note: Goldbridge has ceased family visits to residents in the Therapeutic Community (TC) program as of Friday 20th March 2020 to support the social distancing guidelines announced by the Australian Government. Skype sessions/phonecalls will be available.

Please note: Goldbridge ceased accepting interstate admission as of 12 midday on the 23rd March as per the Prime Minister's announcement in regards to non-essential travel. Goldbridge will offer active referral processes for those people affected.

Please note: The Family Support Program will be provided remotely as of Monday 23rd March 2020. Counselling sessions will be conducted via phone and skype/zoom.

Please note: The Continuing Care Program will be provided remotely as of Tuesday 24th March 2020. Counselling sessions will be conducted via phone and skype/zoom.

In the coming days/weeks/months the need to be flexible with program delivery may require other changes to occur. I am working with our dedicated staff and volunteers and will keep you updated.

Our priority is to support people through this unprecedented time. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge.

If further information and/or clarification is required please contact myself on 5503 1255.

For general information please email info@goldbridge.com.au