



## Message from the CEO – Bernice Smith

Updated 25<sup>th</sup> March 2020

We are all facing a unique situation in 2020 with the Coronavirus (COVID-19) affecting over 100 countries including Australia. As a result, a Pandemic was formally announced in March 2020 by the World Health Organisation (WHO).

In response to government public health announcements, Goldbridge Rehabilitation Services (Goldbridge) is incorporating new changes to assist to slow the impact of this virus. Goldbridge will continue to offer services and remains open to support our residents and clients.

**Please note:** Goldbridge ceased family visits to residents in the Therapeutic Community (TC) program on Friday 20<sup>th</sup> March 2020. Skype sessions/phonecalls will be available.

**Please note:** Goldbridge ceased accepting interstate admission as of 12 midday on the 23<sup>rd</sup> March. Goldbridge will offer active referral processes for those people affected.

**Please note:** The Family Support Program, as of Monday 23<sup>rd</sup> March 2020, is being delivered remotely. Counselling sessions will be conducted via phone and skype/zoom.

**Please note:** The Continuing Care Program, as of Tuesday 24<sup>th</sup> March 2020, is being delivered remotely. Counselling sessions will be conducted via phone and skype/zoom.

**Please note:** The Goldbridge Psychologist will be delivering counselling sessions to Goldbridge clients via phone and skype/zoom as of Wednesday 25<sup>th</sup> March 2020.

**Please note:** Goldbridge will be closed to new admissions as of Thursday 26<sup>th</sup> March 2020.

**Please note:** After Friday 27<sup>th</sup> March 2020 the Visiting Medical Officer (VMO) will be delivering telehealth appointments with clients via skype/zoom.

In the coming days/weeks/months the need to be flexible with program delivery may require further changes to occur. I am working with our dedicated staff and volunteers and will keep you updated.

Our priority is to people safe through this unprecedented time. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge.

If further information and/or clarification is required please contact myself on 5503 1255 or email [info@goldbridge.com.au](mailto:info@goldbridge.com.au)