



Message from the CEO – Bernice Smith

Updated Wednesday 27th July 2021

Goldbridge Rehabilitation Services (Goldbridge) is based in Southport on the Gold Coast, Queensland, Australia. Goldbridge, along with other organisations, is facing a unique situation with delivering services during the Coronavirus (COVID-19) Pandemic.

Due to government public health announcements, Goldbridge has incorporated changes into all our programs to help slow the impact of this virus. Goldbridge will continue to adjust our program delivery as different restrictions are announced by government on a regular basis. Please see update below:

- As of 31st July 2021, Goldbridge will resume family visits in a local park environment. Social distancing, wearing of PPEs (e.g., masks) and stringent hygiene measures need to be followed.
- Any visitor with symptoms is not allowed to visit.
- If any visitor has been to any of the listed exposure venues or hotspots as per the daily update on the Queensland Health website, they will be unable to attend.
- Information can be found at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/urgent-covid-19-update>
- Goldbridge will organise for extra family phone calls and video conferencing sessions with family members as required.
- Goldbridge will continue to provide programs and services to clients during this time. Workers will be attending the Therapeutic Community (TC) program.
- Please note that the Transition-to-Community program, the Continuing Care program and the Day program are operating as per usual at this point of time.
- As of 29th June 2021, the Goldbridge Personal Protective Equipment (PPE) guideline was enacted, therefore masks/face shields are being worn by all staff as per the Queensland Health directive.
- Currently we are accepting new admissions into the program. If you or someone you know is interested in entering the program, please phone 5503 1255 or visit our website www.goldbridge.com.au
- Staff continue to provide case management sessions which includes individual goal setting and harm minimisation/recovery maintenance/ education sessions.
- Psychologist counselling sessions are being conducted via face to face/phone/videoconferencing.
- Telehealth appointments are being conducted by the Visiting Medical Officer (VMO) with support from the Goldbridge Nurse).

Our priority is to keep people safe through these unprecedented times. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge.

If further information and/or clarification is required please contact myself on 5503 1255.

For inquiries on entering the program please email info@goldbridge.com.au

For general information on our programs please refer to our website:

www.goldbridge.com.au
